



- ⇒ Change management
- ⇒ Executive coaching
- ⇒ Leadership development
- ⇒ Strategic H.R. advice
- ⇒ Talent management

## **Heron Human Resources – Reference Guide #1**

### **“Eight management practices to drive superior business performance”**

- 1. A well defined and clearly communicated business strategy**
- 2. Operational execution that consistently meets customers expectations**
- 3. Creating a high performance culture**
- 4. Creating a simple to work in organisation structure to ensure effective decision making at all levels**
- 5. Developing superior talent at all levels**
- 6. A great leader who can produce great results over a 5 year period**
- 7. Driving innovation within your industry sector**
- 8. Developing a strong partnership capability**

The primary management practices – strategy, execution, culture and structure- represent the fundamentals of business. Business success requires achievement of at least 6 of these practices occurring at the same time and a constant cycle of review and renewal to stay on top.

Heron Human Resources has the experience and capability to assist your business in achieving excellence in four of these eight management practices.

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